

PRIVACY POLICY

This privacy policy applies to the 5ive Oaks LLC website located at www.5iveoaks.com, and all associated sites, unless otherwise noted on an associated site, linked to www.5iveoaks.com by 5ive Oaks, 5ive Oaks LLC, its subsidiaries and affiliates (those sites, the “Site”). The Site is owned by 5ive Oaks LLC (“5ive Oaks LLC”). The privacy policy also incorporates by reference the Terms of Use also available at the Site. **BY USING THE SITE, YOU AGREE TO THE PRIVACY POLICY. IF YOU DISAGREE WITH THE PRIVACY POLICY, DO NOT USE THIS SITE.**

5ive Oaks LLC reserves the right, at its sole discretion, to change, modify, add or remove portions of this privacy policy, at any time. When such changes are made, users of the site may be notified by email (where available) or a statement of update will be displayed for a reasonable amount of time on the home page of the Site after the change notifying all who visit the Site. You are responsible for periodically reviewing this privacy policy for changes. If, after notification, you continue to use the Site, you accept any changes at the time they are implemented.

Collection of Personal Data

Two types of data may be collected from you:

Personal Information

Personal information is information collected that may identify you. Personal information is only gathered as voluntarily provided by you. Some information may be gathered by other sources such as third-parties or affiliates.

When you register with the Site, 5ive Oaks LLC will collect some personal data from you. In some instances, 5ive Oaks LLC may gain access to some personal data through third-parties or affiliates. Some of the information that may be collected can include, but is not limited to:

- contact information such as name, email address, address and telephone number;
- information related to your current business well-being;
- financial information such as credit card or bank account numbers;
- additional information required to verify your identity;
- supplemental information from third parties (for example, if you incur a debt to 5ive Oaks LLC, a credit check may be conducted by obtaining additional information about you from a credit bureau, as permitted by law); and
- any other information you may provide.

Non-identifying Information

Non-identifying information is anonymous information. This information is technical and is often gathered from analytics software for the Site. All such information is also subject to the Privacy Policies of the analytic services. Some of the information collected can include, but is not limited to:

- logs, contact information, and other information about the communications between registered users.

- information based on your activities on the Service, such as search information, computer sign-on data, statistics on page views, traffic to, from and within the website, ad data, and IP address and standard web log information;

Use

Any of the personal data collected will be used, primarily, to provide the services offered by 5ive Oaks LLC in an effective and personalized manner. Your personal information may be used to:

- Provide services and customer support as requested, including confirming emails related to the website services, reminders and transactions.
- Facilitate communication between interested parties registered on the Site.
- Customize your experience and otherwise measure and improve the services and the Site.
- Keep you informed about targeted marketing, service updates, and promotional offers based on your communication preferences. (There is an option to opt-out of email marketing communications)
- Compare information for accuracy and verify it with third parties.
- Measure consumer interest in the products and services offered on the Site or otherwise by 5ive Oaks LLC.
- Help promote a safe service and detect and prevent error, fraud, and other potentially prohibited or illegal activity.
- Enforce the Terms of Use and other agreements and policies of the Site.
- To collect fees.
- To customize an initial consultation through the information provided.
- As otherwise described at the time of collection.

Disclosure

5ive Oaks LLC does not sell or rent your personal information to third parties for their marketing purposes without your explicit consent. 5ive Oaks may share some or all of your personal information with:

- Subsidiaries and assigns of 5ive Oaks LLC and affiliate members. Affiliates will use this information to send you marketing communications only if you've requested their services.
- Law enforcement offices, third-party rights owners or others in the good faith belief that such disclosure is reasonably necessary to enforce the Terms of Use or Privacy Policy; respond to claims that a posting or other content violates the rights of a third party; or protect the rights, property or personal safety of other users or the general public.
- Parties to whom you grant permission for 5ive Oaks LLC to share.
- Service providers under contract who help with the business operations of the Site; or

◦ As permitted by law or in the good faith belief that such disclosure is reasonably necessary to respond to subpoenas, court orders or other legal process.

Communication

The Site may communicate and facilitate communications between users, with 5ive Oaks LLC or its affiliates or subsidiaries through telephone, email, or other methods of communication. The Site may collect information related to such communication. You agree to such contact as may be described at the time of communication.

Email Preferences

You may opt out of all nonessential (i.e., promotional or marketing-related) communications from 5ive Oaks LLC. To remove your contact information from 5ive Oaks LLC's lists and newsletters, notify 5ive Oaks LLC in the manner described in such communications. Sometimes, opting out of these communications may lead to you not receiving information you do desire. If you opt out of marketing-related contact and find you are not receiving information you are expecting, please contact 5ive Oaks LLC to ensure you are receiving the information you desire.

Cookies

5ive Oaks LLC or its service providers may place cookies or web beacons on your computer when you visit portions of the Site. Permanent cookies help facilitate personalized features. Session cookies, which are deleted when you log out of the Site or browse to a different website, are used to monitor and improve the functionality and usability of the Site. Cookies can be blocked by changing the settings on your browser (contact your Internet Service Provider for help), but doing so may prevent delivery of certain services.

Third Parties

This privacy policy only applies to information collected by 5ive Oaks LLC from you. If you disclose your information to others, whether registered users of this Site, affiliate members, or through other sites throughout the Internet, this privacy policy does not apply. 5ive Oaks LLC does not control the privacy policies of third parties, even if the Site links directly to another website that collects your personal data.

Security

5ive Oaks LLC will take reasonable precautions to protect your personal data. 5ive Oaks LLC, however, makes no warranty or promise that your personal data or private communications will not be intercepted due to unauthorized access or disclosure.

The information contained in this Site is subject to change without notice.

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5ive Oaks LLC,
Birmingham AL, 35242

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